

RANJ TOURS

Terms & Conditions

Pricing / Booking

Prices shown on Ranj Tours website are per person unless otherwise stated.

Prices are subject to change, until the booking has been confirmed. What is included is stated specifically on each page and package. Children under sixteen must be accompanied by an adult. Unless otherwise specified, prices do not include any local taxes, charges or fees. Prices do not include (unless stated otherwise) - gratuities to the guide, driver or tour manager, food and beverages and transfers to/from stations.

Full payment is required before the time of departure.

Ranj Tours is an escorted group tour operator; our packages are calculated on a minimum group size. If a departure is below the limit of minimum, passengers required, up to 3 days prior to departure. Then Ranj Tours has the right to cancel that departure.

Liability

If Ranj Tours cancels your holiday, we will pay you your full refund of the money paid to us including any deposit. Ranj Tours values the safety of their passengers above all other priorities. In case of these events, we may have to cancel your holiday or change the proceeding of your tour itinerary, before the tours departure or in some cases during the tour for unusual or unforeseeable circumstances beyond our direct or indirect control. These reasons could be anything such as, Terrorist activity, Riots or Civil war, Industrial dispute, War, Natural or Nuclear disaster, Fire or adverse weather conditions.

Ranj Tours is not liable for any unforeseen circumstances due to its direct or indirect control during the tour packages including hotels, coaches or other facilities. All passengers travelling with Ranj Tours must adhere to the baggage allowances. If you are having a day trip you are allowed only one hand bag per person which can be a small sports bag or

Rucksack maximum weight of 5kg. If you are having an overnight stay with your tour then you are allowed maximum of 15kg of luggage and a hand bag per person. Ranj Tours does not take any responsibility for any passengers who do not abide by the set out terms & conditions.

All matters arising under your contract are governed by English law and are subject to the exclusive jurisdiction of English courts

Cancellations

In case of cancellation, Ranj Tours will offer the passengers booked a full refund or a free move to different departure date. Revised pricing, practices, offers, commercial catalogues, pricelists and schedules or other documents upon which pricing strategies are based on are considered in conjunction with Pricing Practices Guide.

You can cancel your confirmed holiday with us, providing the tour selected is, permitted for cancellation. In case of cancellation, we will only accept cancellation request, in writing from the lead passenger named on the booking. Deposits paid are not refundable under any circumstances even for medical or death reasons. You will be liable to pay cancellation charges depending on the number of days remaining prior to your departure date. If you are a part of a group booking and you wish to cancel only one named passenger from your list, both the passenger and the lead passenger, who signs the booking form, must sign the cancellation notice. Should you cancel the tour due to rejection of your visa application you will still be liable for the charges.

These terms and conditions and the web-based booking form constitute the entire Agreement concerning the provision of a Tour ("Service") between you and Ranj Tours. Completion of the booking and use of the Service indicates your unconditional acceptance of the terms and conditions set out in this Agreement.

Please Note: If you would like to have a copy of the Ranj Tours Terms & Conditions please email us with your request.